

Chinese Immersion Task Force | Creating Our Norms

Effective groups generally have a set of norms, or ground rules, that support participation by all team members, efficiently facilitate the work of the group, and enable the group to accomplish its task. Norms typically address the following areas critical to the work of a group such as this task force.

LISTENING - active listening, interruptions

PARTICIPATION - encouraging participation from all

DECISION MAKING - reaching consensus, managing conflict

CONFIDENTIALITY - what do we share after meetings?

EXPECTATIONS - expectations for members

